Procedure followed in decision making process including channel of supervision:

The activities at the field level (health units) are managed by Medical Officer in charge. There are two levels of supervision at hospital – Medical Officer supervise the all activities pertaining to the curative services, second level in preventive activities like environment sanitation and health, hygiene supervised by Health Inspectors, who are under control of respective medical officer in charges.

All field Medical Officer/staff are under control of CMS/AGC. Major decisions like policy decisions, staff welfare, creation of posts, additional assets, creation of facilities etc. are taken by the CMS. The decisions which are beyond the competency of the CMS are referred to Divisional Railway Manager or Addl. Divisional Railway Manager or the case is sent to Zonal HQ (CMD) for further disposal at higher level.